

HOW TO BOOK ACCESS SEATS ONLINE



Apply for our Access Online Scheme

To book accessible seats online, you need to apply for our Access Online Scheme. You can do so by filling in the [online form](#).

Once you have been registered on our system, the Box Office team will be in touch to confirm that you're able to book online.

A screenshot of the Regent's Park Open Air Theatre website. The header includes a UK flag, an "ACCESSIBILITY TOOL" button, and navigation links for "ACCOUNT", "BAG", and "SEARCH". The main content area is titled "ACCESS ONLINE SCHEME" and contains text explaining the scheme for wheelchair spaces and assisted performances. It provides contact information for the box office and a link to a guide on booking tickets online.

REGENT'S PARK
OPEN AIR
THEATRE

ACCOUNT BAG SEARCH

WHAT'S ON DONATE MENU

ACCESS ONLINE SCHEME

If you regularly book wheelchair spaces with us (including a companion seat), or tickets to one of our **Assisted Performances**, we have introduced an Access Online scheme. Going forward, once you have returned **this form** to register for the scheme, you will be able to book your tickets online at the access rate.

If you wish to book Access tickets for any other performance, or require more information, please call 0333 400 3562 or email boxoffice@openairtheatre.com, and we will help book tickets that best meet your requirements.

Once you have joined the scheme download our [guide to booking your tickets online](#).

For all other access bookings, please see [how to book](#).

Sign in to your account

Once you've been registered, you can book accessible tickets by signing into your account on our website.

On our website, in the top right hand corner of the screen, click on the Account icon in the shape of a smiling person.

Enter your email address and password to sign into your account.



Book access tickets online

Navigate to the show's webpage – you can see what shows we have available on our [What's On webpage](#).

When logged into your account, you will be able to see and select the following accessible seats:

Wheelchair space plus one companion:

The wheelchair space will appear as the universal wheelchair symbol, and the companion's seat will appear as a star icon.

Step-free access seats:

Seats on Row J have step free access and will appear as a star icon.

Captioned, BSL and Audio-Described performances:

Pick the relevant dates and star icons will appear on the seating plan representing the best seats to book.

Select your preferred seats and select Continue to go to the Checkout page. Access rates will be applied once you get to the Checkout page.

Important Information

Wheelchairs can only be accommodated in seats with the universal wheelchair symbol.

Our venue has level access and accessible toilets are available on site.

Further questions or assistance

Please feel free to get in contact via telephone on [0333 400 3562](tel:03334003562) or email us at boxoffice@openairtheatre.com.